

# Testimonials

MAISON FONDEE EN 1897  
Societe Anonyme de Capital de  
Libres Libanaises 40 000 000 en tiersment versé



*Khattat Fattal & Fils*

MAISON FONDEE EN 1897  
Societe Anonyme de Capital de  
Libres Libanaises 40 000 000 en tiersment versé  
BEYROUTH LIBAN

Téléphone: 23422490 - 23422491 - 23422492  
Télégrammes: KHATTAT BEYROUTH  
TELEX: 422490 - 422491 - 422492  
FAX: 23422493

Ref:

Mr. Raja Haddad  
STARMANSHIP & Associates  
Achrafieh, Beirut

Beirut, le 26 December 1997  
BOITE POSTALE N° 80-723

Dear Raja,

Thank you for your letter of December 19 with your "Customer Satisfaction Survey" that will be returned to you upon completion by our Human Resources Department.

I congratulate you on your concern to insure that your clients are satisfied with your services. Let me assure you that you are by far leading your category. Nobody has ever given such training services. The feedback I have to this date received has been extremely favorable and I cannot but encourage you to keep on the same professionalism.

Accept my best wishes for a very prosperous New Year.

Cordially yours,

Bernard J. Fattal