

February 12,2003

Dear Raja,

In the name of *Roadster Diner* team I would like to express my high appreciation for the training services you conducted for our staff in all branches.

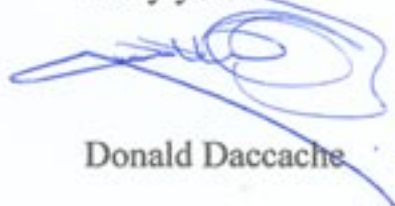
Several elements contributed to the success of the team. Your dynamic presentation style, the highly relevant and up to date content of your workshops, the variety of media which you employed and last but not least your contagious enthusiasm, and the devoted Starmanship Team.

The feedback from our employees was very positive and shows that your message has reached them. They have understood the important contribution of teamwork and customer service. And they are anxious to initiate change in their jobs.

Within our long-term relationship you have laid the foundation for a lasting innovation of *Roadster Diner* in Lebanon. We are committed to build on this foundation and look forward to continue to have Starmanship support in this important restaurant.

Thank you again for all Starmanship team's effort, energy and enthusiasm.

Truly yours



Donald Daccache