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**Mr. Raja Haddad**  
**Starmanship & Associates**  
**Lebanon**

I would like to express my gratitude to your distinguished efforts throughout the implementation of the series of selling training programs conducted during this current year, especially the positive impact you spread among the participants, even during the war period, and your understanding of our perspectives in adapting the programs' method according to our requirements in order to meet the objectives for the same.

Also, appreciating your creativeness in developing an effective presentation related to BKME Branches & Retail Products.

Thank you and looking forward for future successful cooperation.

  
**Iman Al-Madani**

**Human Resources Division Head**